**ANNUAL MARKET INSPECTION INSPECTION PLAN FOR 2025**

**Legal basis for the implementation of the plan**

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| Law on Trade ("Official Gazette of the Republic of Serbia", No. 52/19)  Law on Electronic Commerce ("Official Gazette of the Republic of Serbia", No. 41/09,95/13 and 52/19)  Law on Consumer Protection ("Official Gazette of the Republic of Serbia", No. 88/2021)  Law on the Protection of Users of Financial Services in Distance Contracting ("Official Gazette of the Republic of Serbia", No. 44/18)  Law on the Protection of Users of Financial Services ("Official Gazette of the Republic of Serbia", No. 36/11, 139/14)  Law on Advertising ("Official Gazette of the Republic of Serbia", No. 6/16, 52/19),  Law on Optical Discs ("Official Gazette of the Republic of Serbia", No. 52/11),  Law on Special Authorizations for the Effective Protection of Intellectual Property Rights ("Official glasnik RS" No. 46/06, 104/09. 129/21),  Law on Tobacco ("Official Gazette of the RS" No. 101/05, 90/07, 95/10, 36/11, 93/12,108/1, 91/2019, and 92/2023.),  Law on the Prevention of Money Laundering and Financing of Terrorism ("Official Gazette of the RS" No. 113/2017-231, 91/2019-64, 153/2020-33)  Law on the Central Registry of Beneficial Owners ("Official Gazette of the RS" No. 41/18, 91/19, 105/21)  Law on General Product Safety ("Official Gazette of the RS" No. 41/09), 77/19)  Law on Technical Requirements for Products and Conformity Assessment (Official Gazette of the Republic of Serbia No. 49/21)  Law on Market Surveillance (Official Gazette of the Republic of Serbia No. 92/11)  Law on Articles Made of Precious Metals (Official Gazette of the Republic of Serbia No. 47/21)  Law on the Protection of the Population from Exposure to Tobacco Smoke (Official Gazette of the Republic of Serbia No. 30/10)  Law on Energy (Official Gazette of the Republic of Serbia No. 145/14, 95/18, 40/21)  Law on Energy Efficiency and Rational Use of Energy (Official Gazette of the Republic of Serbia No. 40/21)  Law on Companies (Official Gazette of the Republic of Serbia No. 36/11, 99/11, 83/14, 5/15, 44/18, 91/19)  Law on Intermediation in the Sale and Lease of Real Estate ("Official Gazette of the Republic of Serbia" No. 95/13, 41/18, 91/19)  Law on Inspection Supervision (Official Gazette of the Republic of Serbia No. 36/15 and 95/18)  Regulation on the Labeling (Marking) of Oil Derivatives ("Official Gazette of the Republic of Serbia" No. 51/15, 5/17)  Regulation on Monitoring the Quality of Oil Derivatives and Biofuels ("Official Gazette of the Republic of Serbia" No. 97/15, 5/17, 119/17,102/18) |

The planned priority areas of inspection supervision are defined based on strategic documents of the Government of the Republic of Srpska, action plans, coordinated supervision flowcharts of the Coordination Commission and risk assessments by areas of inspection supervision for which critical risk has been assessed - level ≤60; high risk - levels 61-70 and medium risk 71-80.

The determination of the subjects of supervision in terms of the scope and frequency of inspection supervision will be carried out based on operational risk analysis, taking into account the unlimited number of potential subjects of supervision.

The predominant form of inspection supervision is field supervision.

Inspection supervision over the implementation of the Law on Trade and regulations adopted on the basis of this Law is also carried out by local self-government units, through municipal inspectors, in the part of supervision over trade outside the sales premises, except for distance trading, as well as in terms of the establishment and observance of working hours and the establishment of the business name as entrusted tasks.

Inspection supervision over the implementation of the Law on Special Authorizations for the Effective Protection of Intellectual Property Rights, in the part of copyright and related rights, is also carried out by the AP Vojvodina, through the inspectors of the AP Vojvodina, as entrusted tasks.

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| **Area of ​​inspection supervision** | | **Business or activity to be supervised** | **Period during which supervision will be carried out** | **Assessed level of risk** |
|  | **Gray economy in the trade of goods and services** |  |  |  |
|  | Control of entrepreneurs with temporary deregistration in the APR | deregistered entrepreneurs according to the APR list | Throughout the year | tall |
|  | Control of unregistered and registered entities offering goods over the internet, with the aim of preventing the shadow economy | unregistered and registered entities that trade goods over the internet | Throughout the year | tall |
|  | Control of unregistered and registered entities offering goods in retail outlets (shops), with the aim of preventing the shadow economy | unregistered and registered entities that trade in goods in retail outlets:  \* tobacco and related products  \* coffee  \* confectionery products  \* alcoholic beverages  \* cosmetics  \* household chemicals  \* clothing and footwear  \* hygiene products  \* technical goods  \* auto parts and car equipment  \* construction materials  \* electrical materials  \* mobile phones and mobile phone equipment  \* items made of precious materials  \* furniture salons  \* florist shops  etc. | Throughout the year | tall |
|  | Control of unregistered and registered entities offering goods in markets, with the aim of preventing the shadow economy | unregistered and registered entities that trade in non-owned products on the market, in particular:  \* tobacco and related products  \* coffee  \* confectionery products  \* alcoholic beverages  \* cosmetics  \* household chemicals  \* clothing and footwear  \* hygiene products  \* mobile phone equipment | Throughout the year | tall |
|  | Control of craft services with the aim of preventing the gray economy | unregistered and registered entities that perform craft activities, including:  \*car repair shops  \*beauty and hairdressing salons  \*tailoring shops  \*carpentry shops  \*photocopying services  and other services within the jurisdiction of the Market Inspection Sector | Throughout the year | tall |
|  | **Protection of intellectual property rights** |  |  |  |
|  | Control of the production and sale of counterfeit goods upon the adopted requests of intellectual property rights holders and ex officio | Production, wholesale and retail trade in counterfeit goods | Throughout the year | tall |
|  | Protection of intellectual property rights - control of the legality of SOFTWARE | Business entities that use information systems in their business | Throughout the year | tall |
|  | Control of traffic of imported optical discs | Traders importing optical discs | Throughout the year | tall |
|  | **Control of general and special conditions for conducting trade** |  |  |  |
|  | Control of wholesale trade at the point of purchase | Trade, public procurement and consumer protection - Trade - Wholesale trade - Wholesale trade, purchase | May-September | Medium |
|  | Control of retailers engaged in retail trade in related products in accordance with the Tobacco Law | Retail trade in related products | May-June | high |
|  | Control of retailers engaged in retail trade in tobacco products in accordance with the Tobacco Law | Retail trade in tobacco products | September-October | high |
|  | Control of retail trade in agricultural pharmacies | Retail trade, Point of sale trade;  Consumer information Issuance of invoices | June | Medium |
|  | **Prevention of money laundering and terrorist financing** |  |  |  |
|  | Control of the circulation of cars and luxury goods (precious metal items, watches, etc.) from the aspect of the Law on the Prevention of Money Laundering and Financing of Terrorism | Traders who trade in new and used cars and spare parts, retail of luxury goods (watches, jewelry), jewelers and gold buyers | Throughout the year | high |
|  | Direct sale of real estate | Investors who trade in real estate at any stage of the trade | Throughout the year | high |
|  | Control of intermediaries in the circulation and lease of real estate | Prevention of money laundering and terrorist financing and restriction of asset disposal | Throughout the year | high |
|  | Контрола код трговаца - правних лица - са аспекта уписа у Централну евиденцију стварних власника | In the planned controls in which supervision will be carried out at legal entities, inspectors will check the entry in the Central Registry of Beneficial Owners. | Throughout the year | Medium |
|  | **E-commerce** |  |  |  |
|  | Organizing and advertising sales incentives in e-commerce and salesperson | Trade, Public Procurement and Consumer Protection - Trade - Retail, Sales Incentives | September-December | Medium |
|  | Controlling the business conduct of merchants in the field of e-commerce | Electronic Wholesale and Retail;  Retail, Distance Selling;  Information in Distance and Off-Premises Contracts | February-March | Medium |
|  | **Consumer protection and prevention of unfair market competition** |  |  |  |
|  | Control of the provision of services of general economic interest in the supply of drinking water | 1. - Trade, public procurement and consumer protection - Consumer protection - Issuing invoices for services of general economic interest  2. - Trade, public procurement and consumer protection - Consumer protection - Complaints about services of general economic interest  3. - Trade, public procurement and consumer protection - Consumer protection - Provision of services of general economic interest  4. - Trade, public procurement and consumer protection - Consumer protection - Out-of-court settlement of consumer disputes | April | middle |
|  | Control of price displays, adherence to displayed prices and invoicing | - Trade, Public Procurement and Consumer Protection - Consumer Protection - General Information  - Trade, Public Procurement and Consumer Protection - Consumer Protection - Consumer Information Invoicing | Throughout the year | middle |
|  | Control of traders regarding the exercise of rights under the sales contract - delivery of goods | Retailers who sell bulky goods | May | middle |
|  | **Control of compliance of non- food products with technical and safety requirements for products** |  |  |  |
|  | Compliance control LZO |  |  |  |
|  | Sunglasses conformity control | Manufacturers, importers and distributors | May-August | middle |
|  | Protective glove use control | Manufacturers, importers and distributors | March-November | middle |
|  | Контрола усаглашености електричних уређаја и опреме |  |  |  |
|  | Oral care appliance conformity control | Manufacturers, importers and distributors | February-April | middle |
|  | Air conditioning conformity control | Manufacturers, importers and distributors | June-September | middle |
|  | Gas appliances | Manufacturers, importers and distributors |  | middle |
|  | Conformity control of gas appliances | Manufacturers, importers and distributors | April-September | middle |
|  | Equipment for use in potentially explosive atmospheres |  |  | middle |
|  | Conformity control of equipment used in potentially explosive atmospheres (flashlights, extension cords with sockets...) | Manufacturers, importers and distributors | October-December | middle |
|  | **Control of oil and oil derivatives** |  |  | middle |
|  | Control of the presence of markers in oil derivatives with their simultaneous sampling for monitoring | Producers, wholesalers and retailers engaged in the trade of petroleum derivatives in accordance with the Regulation on Fuel Labeling | Throughout the year  (Monitoring Program) | middle |
|  | Control of compliance with MTU for the trade of oil derivatives | Wholesale and retail trade in terms of compliance with the prescribed requirements for devices and equipment for facilities for wholesale and retail sale of petroleum derivatives | Throughout the year | middle |
|  | Base oil traffic control | Base oil manufacturers and importers | Throughout the year | high |
|  | **Energy efficiency of the product** |  |  |  |
|  | Control of air conditioner energy efficiency labeling | Manufacturers, importers and distributors | June-September | middle |
|  | **Goods of general economic interest and the environment** |  |  |  |
|  | Control of CO2 emission labeling of new vehicles | Manufacturers, importers and distributors | July-December | middle |
|  | **Control of food products in terms of general product safety** |  |  |  |
|  | General product safety control |  |  |  |
|  | Safety control of children's clothing | Manufacturers, importers and distributors | January-December | middle |
|  | Safety control of child equipment - soft carriers | Manufacturers, importers and distributors | May-September | middle |
|  | Bicycle Safety Control | Manufacturers, Importers and Distributors | June-September | middle |
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|  | Controls based on notifications from economic operators about the danger and risk posed by their product - NEPRO+, notifications from the RAPEX system and announcements from the regional contact point on dangerous products - extraordinary controls | Manufacturers, importers and distributors of products that have been determined to be dangerous in accordance with the General Product Safety Law | Throughout the year | high |
|  | Control and sampling of products in the field of personal protective equipment, electrical devices and machinery in accordance with the implementation of the EU4IM pilot project for market surveillance | Manufacturers, importers and distributors of LZO, electrical devices and machinery | Током трајања пројекта | middle |
| In the planned controls in which supervision will be carried out in commercial facilities, inspectors will also determine compliance with the prescribed requirements regarding the implementation of the Law on the Protection of the Population from Exposure to Tobacco Smoke. | | | | |

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| Resources for implementing the plan | The Market Inspection Sector has 307 employees. In 2024, 34 new inspectors were hired. 20-30 inspectors retire each year. In accordance with the Three-Year AP for the Employment of Inspectors (2019/2022), the planned employment was not realized (50% completion rate).  The announcement of the competition for the recruitment of market inspectors will continue continuously in 2025, in accordance with the allocated funds.  All market inspectors and all inspections of market inspectors are recorded in the eInspector system.  In accordance with the regulations in the field of finance and the recommendations of the Guide for the Implementation of the Law on Inspection Supervision, the Market Inspection Sector implements its activities, as part of the Program "Development of Trade and Consumer Protection", through the Program Activity - Market Inspection. |
| Planned measures and activities of preventive inspection | **Preventive action**  Publication of applicable regulations and implementing acts;  Publication of work plans;  Publication of checklists;  Informing the public about inspections carried out, compliance with regulations within the competence of the market inspection and the situation in the areas of supervision within the competence of the market inspection  Informing the public about unsafe products (NEPRO);  Consultative meetings with economic entities, including education of economic entities regarding new regulations and their implementation  Prevention of money laundering - Risk analysis of taxpayers, through a questionnaire submitted for self-assessment  **Official advisory visits**   |  |  | | --- | --- | | **Area** | **Period** | | Official advisory visit regarding amendments to the Law on Trade | November (upon adoption) | | Official advisory visit regarding amendments to the Law on Mediation in the Sale and Lease of Real Estate | November (upon adoption) | | Official advisory visit regarding amendments to the Law on Advertising | November (upon adoption) | | Official advisory visits – legality of software | January-December | |
| Planned measures and activities to prevent the performance of activities and activities of unregistered entities | Planned inspections and areas of inspection are in line with the activities of the AP for combating the shadow economy in the field of trade and the activities of the market inspection in coordinated inspections according to the QC flowcharts in order to harmonize the activities of traders with regulations (indicator 500 imposed measures for entry in the basic and other special registers of business entities) |
| Expected volume of extraordinary inspections in the period in which regular inspections will be carried out, with appropriate explanations. | The planned share of extraordinary inspections is 14% in the total number of inspections (indicator 10%), given the significant decrease in the number of inspectors (and thus the total number of inspections) with the simultaneous trend of increasing reports from citizens and businesses. |
| Other elements of importance for planning and conducting inspection supervision | **Internal training**  Training for all market inspectors:  1. Training on newly adopted regulations within the competence of the market inspection  2. Training on adopted amendments and supplements to regulations within the competence of the market inspection  3. New functionalities and improvements to the eInspector system  Training for municipal inspectors taking the market inspector exam  1. Performing entrusted tasks under the Trade Act  Training for newly hired market inspectors  1. Law on General Administrative Procedure  2. Law on Inspection Supervision  3. Trade Act  4. eInspector system functionalities  **External training**  Organized within the framework of:  IPA 2021-Eu Project Support for the Development of the Internal Market of the Republic of Serbia (EU4IM)  Monitoring and Marking of Petroleum Derivatives Program 2025.  A project implemented by GIZ-ORF FT in cooperation with the European Commission and the CEFTA Secretariat  Relevant training of the Human Resources Management Service and the National Academy of Public Administration  A project of the Council of Europe for the Suppression of Economic Crime, with the support of the Swedish International Development Cooperation Agency. |
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